

DXC Compliance Data eXchange (CDX)

Seamless Compliance Data Management and Business Process Operations with CDX

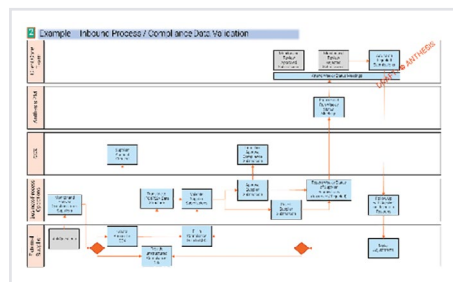
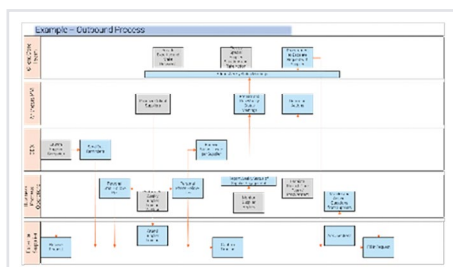


DXC offers the entire business process of product compliance data collection, validation, and reporting for REACH and other regulations. This BPO (Business Process Operations) is based on our product compliance service CDX and is provided by our partner Anthesis, a global leader in sustainability and compliance services.

This integrated BPO services are available as an enhancement to your CDX license. Redefine the way you engage with suppliers. Effortlessly increase your data quantity and quality while ensuring a robust compliance data collection process, specifically designed for Material Compliance and Conflict Minerals. Whether you're seeking long-term or one-time support for entire or partial business processes, BPO services adapt to your unique needs.

Full Supplier Campaign Management

Experience end-to-end management of the supplier campaign process with our specialized BPO service for CDX. From initiating master data in CDX to campaign launch and meticulous progress monitoring, the service ensures a seamless and successful campaign. The BPO-team extends personalized follow-ups with suppliers, offering support from supplier onboarding to Material Data



Sheet submission within CDX, aligning with IPC guidelines. Optionally, upon mutual agreement, the service can either provide support or fully undertake the maintenance of CDX data on behalf of the supplier.

Inbound Data Validation

The provided service goes beyond by meticulously validating all incoming data submissions, placing a strong emphasis on accuracy and completeness. The BPO team proactively addresses any rejected submissions, guaranteeing the capture of all essential compliance data.

Additionally, we manage submissions beyond CDX, validating PDF documents, safety data sheets, and comprehensive material disclosures. Tailoring our approach to specific business processes, our team adeptly transforms unstructured data into the IPC data structure, seamlessly importing it into CDX.

Data Mining

Leveraging their expertise and available resources, our partner Anthesis conducts thorough data mining activities. They analyze manufacturer data, drawings, and homogeneous materials to extract the required compliance information. Additionally, they assist in transforming unstructured supplier data, such as PDF documents, into the structured IPC1752A data format.

Escalation Management

In cases where suppliers become unresponsive, proactive measures are recommended by escalating the issue, engaging the purchasing division, when necessary, to ensure prompt resolution and maintain a smoothly functioning supply chain. The BPO team will take over the supplier communication as soon as a contact has been established via an escalation, to minimize the additional effort of the purchasing team.

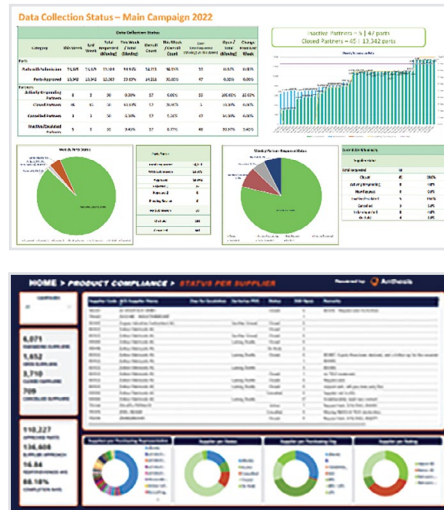
Data Analysis and Regular Reporting

The BPO team conducts comprehensive sanity checks on material declarations, facilitating the approval or rejection process. They maintain ongoing monitoring of supplier performance, ensuring timely responses & high-quality data submissions.



A thoroughly and continuously updated campaign tracking will provide insights on MDS metrics, for example MDS submission status, level of submission, revision validity, type of submitted documentation. In addition, Anthesis is tracking supplier-related metrics, like onboarding status, reasoning if onboarding is declined, turnaround times, overall data quality.

You will receive periodic reports showing the campaign status, active supplier communications, inactive suppliers, and critical submissions to be discussed in weekly status meetings to align relevant activities, required actions and next steps.



Get started today

The BPO service can be ordered as a permanent business process outsourcing, or as a tailored service depending on our your dedicated needs and requirements. Please contact DXC to discuss the scope and volume of our BPO services.

Learn more at cdxsystem.com

Get the insights that matter.
dxc.com/optin



About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at DXC.com.